

### How do i access to the MARC+ restricted area?

Access to the **MARC+** restricted area is allowed only to authorized MARC customers.

#### FIRST TIME USER

Log in to [“Register”](#), section, enter your business email address. You will receive at the email indicated your login password.

Return to the [“Log-in”](#) page and enter your credentials to access the **MARC+** area.

If you are unable to log in verify that the credentials are correct or request more information at [marcplus@marcweb.it](mailto:marcplus@marcweb.it).

#### ALREADY REGISTERED USER

Access the [“Log-in”](#) page and enter the credentials to access the **MARC+** area.

If you are unable to log in verify that the credentials are correct or use the [“Forgot Password”](#).

For more information and technical support write to [marcplus@marcweb.it](mailto:marcplus@marcweb.it).

### I forgot my password, what should I do?

Access to the **MARC+** restricted area is allowed only to authorized MARC customers.

If you have already registered, access the [“Forgot Password”](#), section, and enter your business email address. You will receive a new login password at the indicated email, use it to enter the **MARC+** restricted area.

If you have not yet logged in for the first time, go to the [“Register”](#) section

To receive more information and technical support write to [marcplus@marcweb.it](mailto:marcplus@marcweb.it).

### Can I change my password?

In order to guarantee more security the password is generated automatically from the system and sent to your authorized business email address.

If you wish to generate a new password log into the [“Forgot Password”](#) section and enter your authorized business email address. You will get an email with a new login password, use it to enter MARC's reserved area from the [“Log-in”](#) page.

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### I have not received the password, what should I do?

Access to the **MARC+** restricted area is allowed only to authorized MARC customers.

To ensure maximum security, the password is generated by an automated system and sent only to your business email. Check your email inbox and possibly your spam.

In case you have not received the password repeat the registration procedure at the page [“Register”](#) or go to the [“Forgot Password”](#) function.

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### Do I need to register, replace or delete a profile authorized to the restricted area MARC+, how do I do that?

All active profiles authorized by **MARC+** are associated with a business email address.

To register, replace or remove an authorized business email address send an email to [marcplus@marcweb.it](mailto:marcplus@marcweb.it). This change may take a few business days.

All new authorized profiles will need to go through the registration process at the first login on the [“Register”](#) page.

To view all active profiles, log into the **MARC+** private area under [“Profile”](#).

To receive more information and technical support write to [marcplus@marcweb.it](mailto:marcplus@marcweb.it).